



Policy Agreement

This agreement outlines the terms of your pet's stay (hereafter the term "Pet" shall have either a singular or plural meaning). The Owner and Applebrook Inn Veterinary Center & Pet Resort, hereafter referred to as "Applebrook Inn", agree to the following:

1. The Owner hereby certifies to the accuracy of all information given about the "Pet" and understands that in admitting his/her Pet to participate in Applebrook Inn activities, the staff have relied on the representations set forth herein.
2. The owner represents that his/her Pet has not bitten or shown any aggressive or threatening behavior toward any person, child or animal, except as dictated to Applebrook Inn staff.
3. The owner understands that all Pets are required to have up-to-date vaccinations and are in good health upon check-in. However intestinal and respiratory viruses may not present themselves immediately. Vaccinations are helpful, but not foolproof. Our staff is well-trained to identify health issues. The owner will be contacted immediately if any issues arise. Any medical care costs, related to a pet's illness either during or after boarding, are the responsibility of the owner, except as described under the Pet Shield Insurance Agreement.
4. The owner understands that Pets, when in groups, can accidentally injure each other while playing. Minor cuts, scrapes, bite wounds and bruises are possible and not unexpected results of participation in group activities. Provided reasonable care and precautions are followed, the owner understands and releases from liability, Applebrook Inn, its staff, agents and assigns, from any problems which arise from attendance and participation in services provided by Applebrook Inn.
5. The owner understands that a pet participating in group activities, must be neutered or spayed if over the age of eight months.
6. The owner understands that he/she is solely responsible for any harm caused by his/her Pet, to any person, other Pets, or property while the owner's Pet is a guest at Applebrook Inn.
7. If Pet becomes ill, or if the state of the animal's health otherwise requires special attention, Applebrook Inn, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the animal, and the related expenses are the responsibility of the owner.
8. Bathing - if a Pet's stay is longer than 3 days and is deemed to require a bath for sanitary reasons, one may be performed by Applebrook Inn staff. If a Pet is found to have fleas and/or ticks, he/she will be treated immediately upon detection. Bathing and treatment expenses will be charged to the owner.
9. Grooming - may expose pre-existing health/skin problems for which Applebrook Inn cannot be held liable. De-matting/thinning out of matted hair may cause patchiness and hair loss. Owner understands that any grooming which takes place on an elderly Pet, or Pet with health issues has inherent risks which the Owner agrees to assume.



Policy Agreement (cont.)

10. Provided reasonable care and precautions are followed, it is expressly agreed by the Owner that Applebrook Inn's liability shall in no event exceed the sum of \$500.00 per Pet.

11. The Owner understands the Pa State Law requires residents to maintain current dog licenses for their Pets over 3 months of age. The State dog warden makes periodic visits to Applebrook Inn and will charge Owner fines for non-compliance.

12. The owner gives permission for publication of photos or video taken of Pet and/or Owner by Applebrook Inn. The Owner understands that Owner will not be paid any royalty or other compensation and hereby relinquishes any and all rights for payment if a photo or video of Pet and/or Owner is published in any form or medium.

13. Applebrook Inn will make every effort to return items left with Pet. However these items may not be returned or they may be returned in poor condition. Applebrook Inn is not responsible for said items.

14. The Owner agrees to abide by Applebrook Inn's policies, regarding hours of operation, cancellation fees, vaccination requirements and other operational and safety regulations.

15. The Owner agrees to pay all costs and charges for special services requested, upon pick up of the Pet.

16. This agreement contains the entire agreement between parties. All terms and conditions of the Agreement shall be binding on the representatives and assigns of the Owner and Applebrook Inn. This contract shall remain in effect for subsequent transactions between Owner and Applebrook Inn.